

## **GTA Internet Usage Policy As of March 24, 2017**

**I. Purpose.** This Internet Usage Policy (the “Policy”) applies to users of GTA’s wireline and wireless internet networks and systems (the “GTA Internet Networks”) and is intended to ensure that all GTA customers are able to enjoy optimal internet access by prohibiting unauthorized and illegal activities on the Internet Networks. This Policy governs the use of the GTA Internet Networks and is in addition to GTA’s General Terms and Conditions and the GTA Wireless Data Fair Usage Policy. This Policy may be modified by GTA at any time.

**II. Internet Network Usage.** The GTA Internet Networks may be used for lawful purposes only. The illegal or inappropriate use of the GTA Internet Networks is strictly prohibited and may result in criminal and/or civil liability and may result in suspension or termination of service. GTA will investigate incidents involving illegal or inappropriate use of the Internet Networks. Illegal activities and conduct will be reported to the appropriate law enforcement authorities. Illegal and inappropriate use of the Internet Networks includes, but is not limited to:

- A. Any use of the GTA Internet Networks in violation of U.S. or Guam law, rule or regulation, including without limitation: the posting, possessing or transmitting of child pornography, and infringement of trademark, copyright, moral rights, patent, rights of privacy, rights of publicity or other intellectual property rights of another party.
- B. Use of the GTA Internet Networks to probe, scan or test the vulnerability, breach security or authentication measures of a system or network or to breach security or authentication measures without express authorization of the owner of that system or network.
- B. Interference with service to any user, host or network including, but not limited to: mail-bombing, packet flooding, deliberate attempts to overload a system, and broadcast attacks.
- C. Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting.
- D. Unauthorized monitoring of data and/or traffic on any network or system without the express authorization of the owner of that system or network.
- E. Sending unsolicited mail messages (SPAM), including, without limitation, commercial advertising and informational announcements. This includes sending unsolicited email via another ISP to advertise a domain or web site hosted by GTA.
- F. Sending email messages or transmitting electronic communications using a name or address of someone other than the user for purposes of deception (spoofing).
- G. Impersonating another person by altering a source IP address information or by using forged headers or other identifying information in an attempt to fraudulently conceal, forge, or otherwise falsify a user's identity.
- H. Posting the same or similar message to one or more newsgroups (excessive cross-posting or multiple-posting) is explicitly prohibited.

**III. Data Usage.** Unreasonable data usage by extreme high-volume users may compromise the GTA Internet Networks. In order to provide sustainable GTA Internet Networks for all GTA customers, GTA has implemented data usage controls. GTA's Wireless Data Fair Usage Policy ([www.gta.net/terms-of-use](http://www.gta.net/terms-of-use)) governs data usage on GTA's wireless data network. GTA reserves the right to implement controls for its wireline internet network.

**IV. Transfer of Account.** An unauthorized user may not transfer your account without prior written consent.

**V. Restrictions on Use of Account.** It is each customer's sole responsibility to keep passwords, IP addresses, and computer names confidential and secure. Customers are solely responsible for any liability or damages resulting from any failure by a customer to maintain that confidentiality. A customer may not resell or lease any GTA Internet Networks services or any portion thereof.

**VI. Privacy.** Because the internet is an inherently open and insecure means of communication, any data or information a customer transmits over the internet may be susceptible to interception and alteration. GTA makes no guarantee regarding, and assumes no liability for the security and integrity of any data or information a customer transmits via the GTA Internet Network including any data or information transmitted via any server designated as "secure."

**VII. General.** Indirect or attempted violations of this Policy, and any actual and or attempted violations by a third party on behalf of a customer or a customer's end user, shall be considered violations of this Policy by such customer or end user. Any such abuse of the GTA Internet Network may result in a suspension or termination of a customer's account.

**VIII. Revisions.** This Policy may be revised at any time. Any revision of the Policy will be made available at the GTA website ([www.gta.net](http://www.gta.net)). Should you have any questions, concerns or inquiries regarding this policy, you may contact GTA via our website, or call center at 644-4GTA(4482).

## **Frequently Asked Questions (FAQs)**

### **Why would GTA implement data usage thresholds?**

GTA reserves the right to implement data usage thresholds to help keep Internet services affordable given the increasing customer demand for broadband access and growing technology. There is a small percentage of customers who reach thresholds whom mainly download movies illegally, utilize torrents or act as a host for content. As the demand for more internet usage throughout a home or business rises, this requires more support and further enhancements to the GTA network. We offer a variety of plans that fit customer needs and usage behaviors, with various internet plans that offer unlimited usage.

### **What do you mean by data usage?**

Data usage is defined as utilizing broadband internet services, both downloading and uploading information, that is normally found in your home or business.

### **What are examples of data usage?**

- 1 email (text only) = 20kb
- 1 Web Page = 180kb
- 1 minute of streaming music = 500kb
- 1 photo upload to social media = 500kb
- 1 minute of streaming video (standard definition) = 2MB

Note: These examples are estimates based on usual usage and may vary based on the application.

1MB = 1,024KB

1GB = 1,024MB

### **If I use WiFi, does that count as usage?**

If you access your Internet service over your WiFi home network (or business) using any type of device (including but not limited to smartphones, tablets, gaming consoles, smart home devices, etc.), that counts as internet data usage. If you access the internet via a public or commercial WiFi hotspot, that access does not count as usage.

### **What will happen if I reach my data usage threshold?**

We reserve the right to implement data usage thresholds. If we decide to do so, we may charge for excess data used past the threshold.

### **How do I avoid reaching the thresholds in place? Any tips?**

Customers should be aware that the Internet means access to the world-wide-web. There are many sites to visit and you may not be aware of the usage.

- **Secure Your WiFi Connection:** Call us at 644-4GTA (4482) and a friendly rep can setup your WiFi information for you.
- **Going On Vacation:** If you will be traveling away from Guam and not be using your Internet service, shutting off the modem would be a great way to ensure that no one accesses your Internet connection and accumulates to your data usage.